

User Guide

4G LTE Mobile Wi-Fi MF3/MF6/4G180/4G185



Features available in the mobile Wi-Fi may vary by model and software version. Mobile Wi-Fi availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual mobile Wi-Fi experience.

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Preface

This guide describes how to configure each feature of the following Tenda 4G LTE Mobile Wi-Fi.

- MF3 V1.0
- MF6 V1.0
- 4G180 V4.0
- 4G185 V4.0



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In this guide, unless otherwise specified, all screenshots are taken from MF3 V1.0.

Conventions

The typographical elements that may be found in this document are defined as follows.

Item	Presentation	Example
Cascading menus	>	Navigate to Internet.
Parameter and value	Bold	Set User Name to Tom .
Variable	Italic	Format: XX:XX:XX:XX:XX
UI control	Bold	On the Policy page, click the OK button.
Message	u n	The "Success" message appears.

The symbols that may be found in this document are defined as follows.

Symbol	Meaning
NOTE	This format is used to highlight information of importance or special interest. Ignoring this type of note may result in ineffective configurations, loss of data or damage to device.
₽ TIP	This format is used to highlight a procedure that will save time or resources.

More information and support

Visit <u>www.tendacn.com</u> and search for the product model to get your questions answered and get the latest documents.

Revision history

Tenda is constantly searching for ways to improve its products and documentation. The following table indicates any changes that might have been made since the user guide was first published.

Version	Date	Description
V2.0	2025-10-31	 Optimized the description of <u>quick setup</u>, <u>managing internet settings</u>, <u>managing Wi-Fi settings</u>, <u>managing clients</u>, <u>managing mobile settings</u>, <u>configuring power-saving mode</u>, <u>resetting and rebooting</u>. Optimized sentence expression.
V1.0	2024-08-10	Original publication.

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Quick setup

Features available in the mobile Wi-Fi may vary by model and software version. Mobile Wi-Fi availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual mobile Wi-Fi experience.

The device is designed to be your reliable personal mobile Wi-Fi.

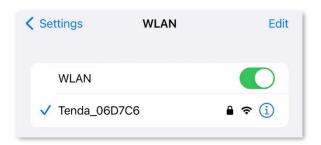
- By simply inserting a SIM card, you can enjoy fast 4G LTE connectivity with your family and friends.
- The device serves as a multi-mode wireless terminal for Small Office and Home Office (SOHO) environments as well as for business professionals, allowing you to stay connected during your journeys with 4G LTE mobile Wi-Fi.
- Equipped with a lithium battery, the mobile Wi-Fi can be powered and charged via the
 USB-C port, making it your ideal network companion with its compact size and portability.

Procedure for performing quick setup wizard (Example: iPhone)

- 1. Tap the (Settings) on the smartphone, and tap WLAN.
- 2. Connect the smartphone to the Wi-Fi network of the mobile Wi-Fi, which is **Tenda_06D7C6** in this example.



For MF3/4G180, the default Wi-Fi information is shown on the top of the mobile Wi-Fi. For MF6/4G185, it is displayed on the LCD screen of the mobile Wi-Fi.



3. Start a web browser on your smartphone, visit http://192.168.0.1 in the address bar to log in to the web user interface of the mobile Wi-Fi.



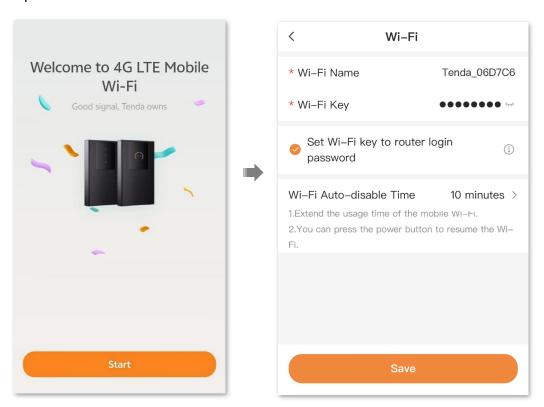
4. Tap Start.

5. Set the Wi-Fi name, Wi-Fi key and login password for the mobile Wi-Fi.



- Ensure that the SIM card has sufficient balance and can be used to access the data service of your Internet Service Provider (ISP).
- To unlock the PIN code, disable SIM PIN lock on the phone or unlock PIN code on the web user interface of the mobile Wi-Fi.
- The Wi-Fi key is used to connect to the Wi-Fi network, while the login password is used to log in to the web user interface of the mobile Wi-Fi.
- For initial setup or after a reset, set new login and Wi-Fi passwords for privacy and security (The longer the password, the stronger the protection). The character limit and composition rules for passwords are subject to software user interface prompts.
- (Optional) Set Wi-Fi Auto-disable Time as required.

7. Tap Save.



---End

After the configuration is completed, you can connect Wi-Fi-enabled devices to your network using the set Wi-Fi name and key to access the internet.

2 Login and logout

Features available in the mobile Wi-Fi may vary by model and software version. Mobile Wi-Fi availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual mobile Wi-Fi experience.

2.1 Login

2.1.1 Login with Wi-Fi-enabled device

iPhone is used for illustration here. Other mobile devices are similar.

- 1. Tap the (Settings) on the smartphone, and tap WLAN.
- Connect the smartphone to the Wi-Fi network of the mobile Wi-Fi, which is Tenda_06D7C6 in this example.



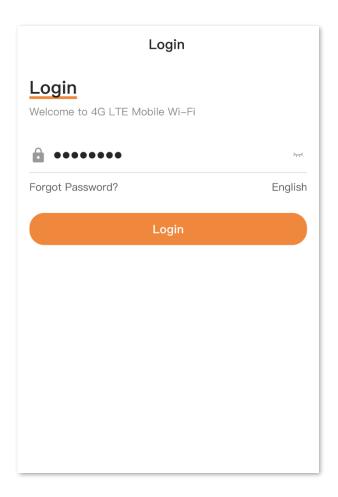
For MF3/4G180, the default Wi-Fi information is shown on the top of the mobile Wi-Fi. For MF6/4G185, it is displayed on the LCD screen of the mobile Wi-Fi.



3. Start a web browser on your smartphone, visit http://192.168.0.1 in the address bar to log in to the web user interface of the mobile Wi-Fi.



4. Enter the login password of the mobile Wi-Fi and tap Login.

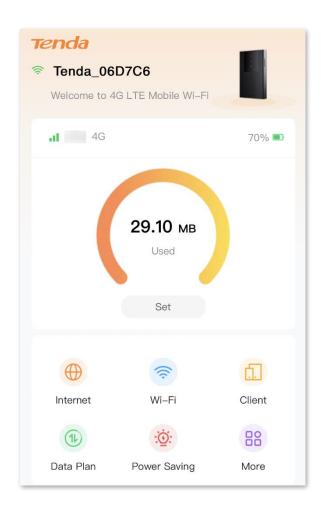




If the above page does not appear, try the following methods:

- Ensure that your smartphone is connected to the Wi-Fi network of the mobile Wi-Fi.
- Disable the cellular network of your smartphone.
- Clear the cache of your web browser or change another web browser and try again.
- Reboot the mobile Wi-Fi and try again.
- Reset the mobile Wi-Fi and try again.

After the login is successful, the following page appears. The following figure is for reference only.

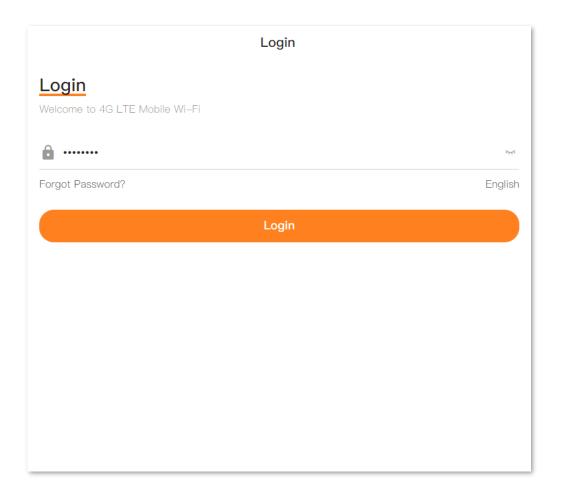


2.1.2 Login with wired device

- 1. Use the included USB-C cable to connect the mobile Wi-Fi to a USB port of a computer.
- 2. Start a web browser on your computer, visit http://192.168.0.1 in the address bar, and press the Enter (or Return) key on your keyboard to log in to the web user interface of the mobile Wi-Fi.



3. Enter the login password of the mobile Wi-Fi, and click Login.



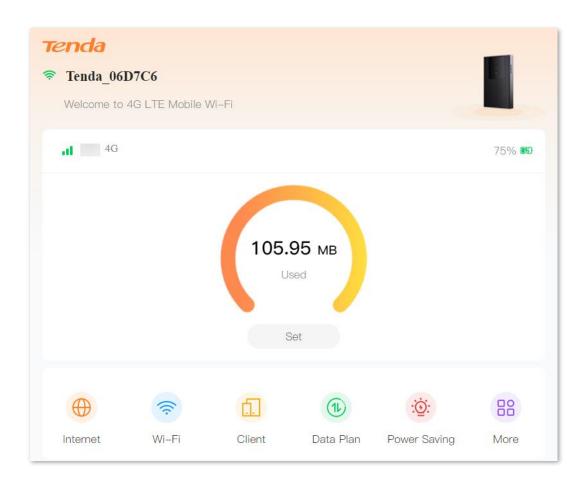


If the above page does not appear, try the following methods:

- Ensure that the computer has connected to the mobile Wi-Fi properly.
- Ensure that the computer is set to Obtain an IP address automatically.
- Clear the cache of your web browser or change another web browser and try again.
- Reboot the mobile Wi-Fi and try again.
- Reset the mobile Wi-Fi and try again.

---End

After the login is successful, the following page appears. The following figure is for reference only.



2.2 Logout

If you log in to the web user interface of the mobile Wi-Fi and perform no operation within 5 minutes, the mobile Wi-Fi logs you out automatically.

When you are logged out, the system does not save the current unsaved configurations. Therefore, it is recommended that you save the current configuration before logging out.

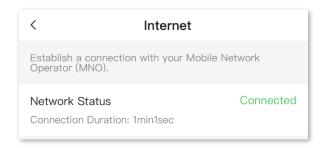
Manage internet settings

Features available in the mobile Wi-Fi may vary by model and software version. Mobile Wi-Fi availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual mobile Wi-Fi experience.

3.1 Check network status

To access the page, log in to the web user interface of the mobile Wi-Fi, and navigate to Internet.

You can check the network status of the mobile Wi-Fi. When the mobile Wi-Fi is connected to the internet, it displays the connection duration. And you can tap **Disconnect** on the bottom page to disconnect from the internet.



3.2 Configure internet settings

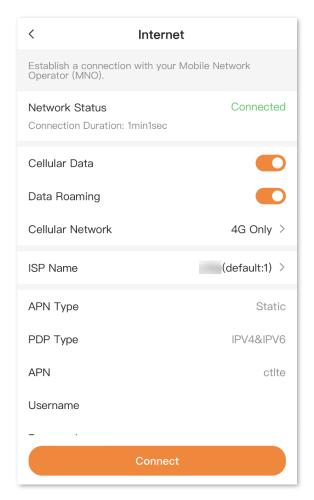
3.2.1 Change cellular network preference

Assume that you are using the mobile Wi-Fi outside the coverage of the ISP of your SIM card and want to use 4G network only.

Procedure for changing cellular network preference

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to Internet.
- 2. Enable Cellular Data and Data Roaming.
- 3. Set Cellular Network to 4G Only.

4. Tap Connect.



---End

After the configuration is completed, you can use the 4G network only to access the internet outside the coverage of your ISP.

Parameter description

Parameter	Description
Cellular Data	Used to enable or disable the cellular data. When it is disabled, you cannot access the internet through the mobile Wi-Fi.
Data Roaming	Used to enable or disable data roaming for the SIM card inserted in the mobile Wi-Fi.
	Data roaming means the data usage produced when you are outside the coverage of your ISP. You can disable data roaming to avoid roaming data usage and charges.

Parameter	Description
	Specifies the cellular network type for internet access.
Cellular Network	 4G Preferred: Prioritizes signing up for the 4G cellular network to access the internet.
	- 4G Only: Only access the internet by signing up for the 4G cellular network.
	- 3G Only : Only access the internet by signing up for the 3G cellular network.

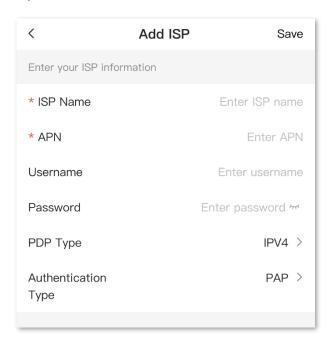
3.2.2 Configure the APN settings

An Access Point Name (APN) is a gateway between a cellular network and the internet. A mobile device making a data connection must be configured with an APN to present to the ISP.

If the mobile Wi-Fi cannot identify APN parameters automatically and access the internet, or when the mobile Wi-Fi already received 4G signal but cannot be connected to the internet properly, you need to configure the APN dial-up information of the ISP. The APN information can be obtained by consulting the ISP's service personnel.

Procedure for configuring the APN settings

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to Internet.
- 2. Tap ISP Name, and tap Add.
- 3. Enter the required parameters obtained from your ISP.
- 4. Tap Save.



- **5.** Select the ISP on the **ISP Selection** page.
- **6.** Tap **Connect** on the **Internet** page.

Wait a moment. The mobile Wi-Fi will use the parameters you entered to dial up for internet access, and you can access the internet.

Parameter description

Parameter	Description	
ISP Name	Specifies the name of the ISP.	
APN	Specifies the Access Point Name (APN). Only digits, uppercase and lowercase letters, dots (.), and hyphens (-) are allowed in an APN name. An APN name cannot start with or end with a dot or hyphen.	
Username	Specify the user name and password for authentication.	
Password		
PDP Type	Specifies the Packet Data Protocol (PDP) type of the APN, including IPV4 , IPV6 , and IPV4&IPV6 .	
Authentication Type	Specifies the authentication type specified by your ISP for the APN. - NONE: No authentication.	
	 PAP: Password Authentication Protocol (PAP) provides a simple method without encryption for the peer to establish its identity using a 2-way handshake. 	
	- CHAP : Challenge-Handshake Authentication Protocol (CHAP) is used to periodically verify the identity of the peer using a 3-way handshake.	
	- PAP&CHAP : It adopts the mixed authentication type of PAP and CHAP.	

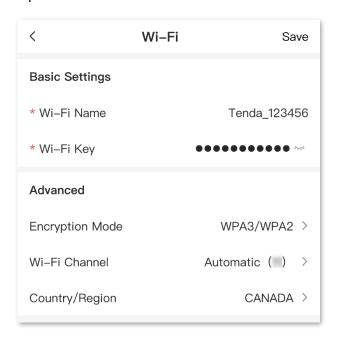
4 Manage Wi-Fi settings

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Assume that you want to change the Wi-Fi name and Wi-Fi key to **Tenda_123456** and **John_Doe123**. The encryption mode is set to **WPA3/WPA2**.

Procedure for changing the Wi-Fi name and Wi-Fi key

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to Wi-Fi.
- 2. Change and configure the parameters of the Wi-Fi network as required.
 - 1) Change the Wi-Fi Name of the Wi-Fi network, which is **Tenda_123456** in this example.
 - 2) Set the Wi-Fi Key of the Wi-Fi network, which is John_Doe123 in this example.
 - 3) Set the Encryption Mode, which is WPA3/WPA2 in this example.
- **3.** Tap **Save**.



---End

After the configuration is completed, you can connect your Wi-Fi-enabled devices to the Wi-Fi network of the mobile Wi-Fi to access the internet.

Parameter description

Parameter	Description	
Wi-Fi Name	Specifies the Wi-Fi name of the Wi-Fi network.	
Wi-Fi Key	Specifies the password for connecting to the Wi-Fi network. NOTE	
	For initial setup or after a reset, set a new Wi-Fi password for privacy and security (The longer the password, the stronger the protection). The character limit and composition rules for passwords are subject to software user interface prompts.	
	Specifies the encryption modes supported by the mobile Wi-Fi, including:	
	 None: The Wi-Fi network is not encrypted and any devices can access the network without a password. This option is not recommended as it leads to low network security. 	
	- WPA : The network is encrypted with WPA, which has a better compatibility than WPA2.	
Encryption Mode	- WPA2 : The network is encrypted with WPA2, which has a higher security level than WPA.	
	 WPA/WPA2: WPA and WPA2 are adopted to encrypt the network, providing both security and compatibility. 	
	 WPA3/WPA2: The Wi-Fi network adopts the mixed encryption mode of WPA2 and WPA3 to ensure the higher safety. 	
Wi-Fi Channel	Specifies the channel of Wi-Fi network. The options vary according to the selected country or region.	
	By default, the Wi-Fi channel is Automatic , which indicates that the mobile Wi-Fi selects a channel for the Wi-Fi network automatically. You are recommended to choose a channel with less interference for better Wi-Fi transmission efficiency. You can use a third-party tool to scan the Wi-Fi signals nearby to understand the channel usage situations.	
Country/Region	Specifies the country or region where the mobile Wi-Fi is used.	

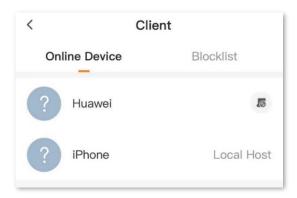
5

Manage clients

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5.1 Check online devices

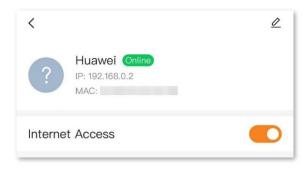
- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to Client.
- 2. Select the device to be checked, which is **Huawei** in this example.



3. (Optional) Tap $\underline{\mathscr{O}}$ in the upper right corner to modify the device remarks, and tap **OK**.



If the **Internet Access** function of the device is disabled, the device will be moved to the blocklist and cannot connect to the Wi-Fi network of the mobile Wi-Fi.



---End

5.2 Add devices to the blocklist

You can add devices to the blocklist to block the internet access.

Method 1

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to Client.



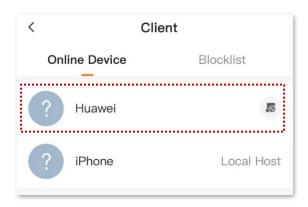
3. Confirm the prompt information, and tap **OK**.

---End

Navigate to **Client** > **Blocklist**, you can check the device information that has been added to the blocklist.

Method 2

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to Client.
- 2. Locate the device to be added in **Online Device**, which is **Huawei** in this example.



3. Tap to disable the Internet Access function.



4. Confirm the prompt information, and tap **OK**.

---End

Navigate to **Client** > **Blocklist**, you can check the device information that has been added to the blocklist.

5.3 Remove devices from the blocklist

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to Client > Blocklist.
- 2. Locate the device to be removed from the blocklist, and tap **Remove**.



3. Confirm the prompt information, and tap **OK**.

---End

After the configuration is completed, the device is removed from the blocklist and can be connected to the mobile Wi-Fi again.

Manage mobile settings

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6.1 Configure data plan

You can check and update data usage statistics, and configure data usage settings, such as data usage limit and usage notification.

Example of cellular data configurations

Scenario: You inserted a SIM card in the mobile Wi-Fi to provide mobile internet access for your smartphone, iPad and laptop.

Requirements: You want to receive SMS notifications on your smartphone and get prepared when the usage reaches a certain amount every month.

Solution: You can configure cellular data settings to reach the requirements.

Assume that:

Monthly available data: 10 GB

Start date of data usage record: 1st each month

Threshold: 80% (Value: 8 GB)

Mobile number: 188****5555

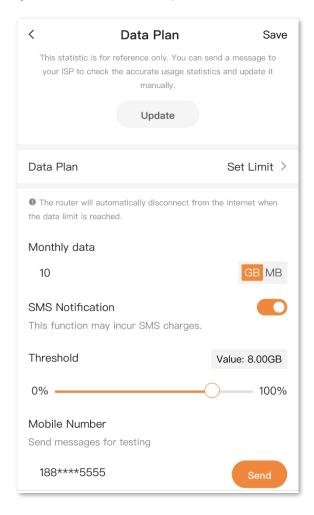
Procedure for configuring cellular data plan

- Log in to the web user interface of the mobile Wi-Fi, and navigate to Data Plan.
- (Optional) Tap **Update** to update the current usage data.

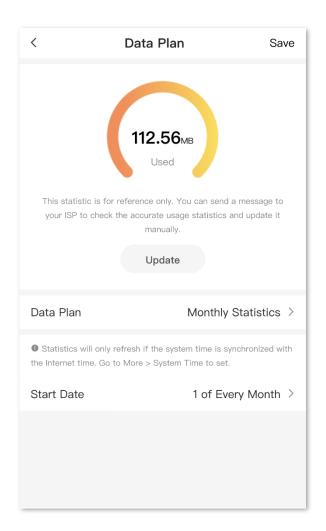


The mobile Wi-Fi supports data calibration. If the data displayed on the web user interface is different from the actual used, you can tap **Update** to manually modify the used data.

- 3. Set the data limit, and tap **Save**.
 - Set Data Plan to Set Limit.
 - 2) Set Monthly data to 10, and select GB.
 - 3) Enable the SMS Notification function.
 - 4) Set Threshold, which is 80% (Value: 8 GB) in this example.
 - 5) Set **Mobile Number**, which is **188****5555** in this example.



- **4.** Set the monthly data statistics, and tap **Save**.
 - 1) Set Data Plan to Monthly Statistics.
 - 2) Set Start Date, which is 1 of Every Month in this example.



After the configuration is completed, you will receive an SMS message when the data usage reached 8 GB. When the data usage reached 10 GB, the internet access will be unavailable.



If you want to connect to the internet again after the data limit is reached, try the following methods:

- Change the used data by tapping Update.
- Set Data Plan to No Limit.

Parameter description

Parameter	Description
Data Plan	 Specifies the cellular data plan of the mobile Wi-Fi. No Limit: It indicates that no limit on data usage. Set Limit: It indicates that you can set the data limit function. When the limit is reached, the mobile Wi-Fi will disconnect from the internet automatically. Monthly Statistics: It indicates that you can set the monthly data statistics function. The mobile Wi-Fi will clear the used data at the date specified in Start Date.
Monthly Data	Specifies the specific maximum data usage allowed for each month.
SMS Notification	Specifies whether to enable the SMS notification function.
Threshold	When the percentage of data used reaches the limit, the mobile Wi-Fi will send an SMS notification to a specified phone number.
Mobile Number	Specifies the phone number for receiving the SMS notification. You can tap Send to test the phone number after you entered the mobile number.
Start Date	Specifies the date at which the mobile Wi-Fi clears the data statistics of the last month and starts to record the following month.

6.2 Send or delete SMS messages

This mobile Wi-Fi supports sending, receiving and deleting SMS messages on the web user interface.

6.2.1 Send SMS messages

Procedure for sending SMS messages to a new phone number

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > Message.
- 2. Tap 🙋 in the upper right corner.
- **3.** Enter the phone number in the **Recipient** column.
- 4. Enter the message content in the column at the bottom.



5. Tap **Send** in the lower right corner.

---End

Procedure for sending messages to an existing phone number

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > Message.
- 2. Tap the targeted phone number.
- **3.** Enter the message content in the column at the bottom.
- **4.** Tap **Send** in the lower right corner.



After the messages are sent, you can check them on the **Message** page.

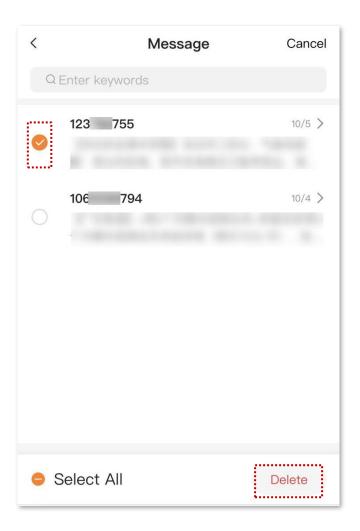
6.2.2 Delete SMS messages



Messages stored in the SIM card can be deleted.

Procedure for deleting all messages of the same phone number

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > Message.
- 2. Tap in the upper right corner.
- **3.** Select the phone number to be deleted.
- 4. Tap **Delete**.



---End

Procedure for deleting certain messages of the same phone number

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > Message.
- 2. Tap the targeted phone number.
- 3. Tap 🔄 in the upper right corner.
- 4. Select the messages to be deleted.
- 5. Tap **Delete**.



6.3 Configure SIM PIN

SIM PIN is a protective measure to prevent your SIM card from misuse. If your SIM card is locked when you insert it into the mobile Wi-Fi, you are required to unlock it for internet access.

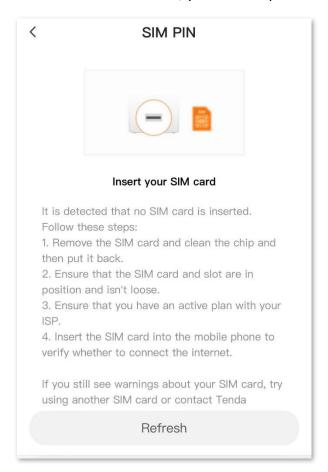
To access the page, <u>log in to the web user interface of the mobile Wi-Fi</u>, and navigate to **More** > **SIM PIN**.

When the status of the SIM card is normal, the page is shown as below.



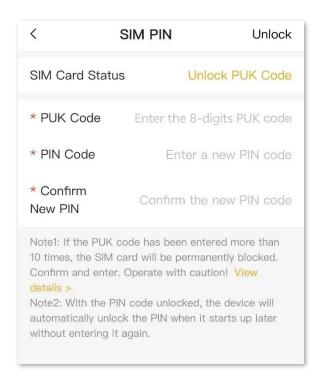
6.3.1 Insert SIM card correctly

If no SIM card is detected, you can complete the operation according to the page prompts.



6.3.2 Use PUK code to set PIN code

If PUK code is locked, you must contact your ISP for the PUK code to reset the PIN code. Otherwise the SIM card will be locked permanently after you enter the wrong PUK code 10 times. And then set a new PIN code for the SIM card.





When **SIM Card Locked** is shown on the page, it indicates the SIM card is permanently blocked. Try again with another SIM card or contact your ISP for help.

More functions

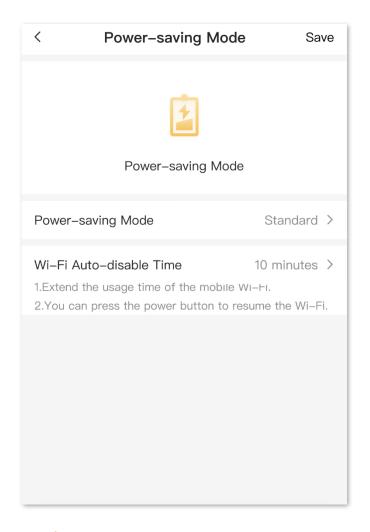
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7.1 Configure power-saving mode

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to Power Saving.
- 2. Set Power-saving Mode as required.
 - Standard: The Wi-Fi coverage in standard mode is larger, but it consumes more power. It
 is recommended to use the standard mode when the remaining power is sufficient.
 - Energy Saving: Energy-saving mode can save power, but Wi-Fi coverage will be smaller.
 When the remaining battery is low, you can enable the energy-saving mode manually to extend the battery life of the mobile Wi-Fi.
- 3. Set Wi-Fi Auto-disable Time as required, and tap Save.



- If no devices are connected for a certain period (10 minutes by default), the mobile Wi-Fi automatically turns off to save power. Press the power button to turn it back on.
- Selecting Never indicates that the Wi-Fi Auto-disable Time function is disabled.

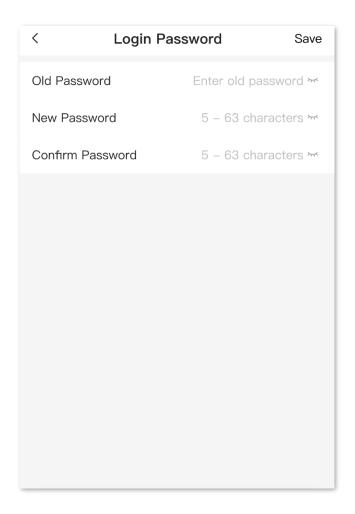


7.2 Modify login password

To ensure network security, a login password is recommended. A login password consisting of different types of characters, such as uppercase letters and lowercase letters, brings higher security.

Procedure for modifying the login password

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > Login Password.
- 2. Enter the Old Password and New Password.
- 3. Enter the new password again in the **Confirm Password** column.
- 4. Tap Save.



NOTE

- If you forget your login password and cannot log in to the web user interface of the mobile Wi-Fi, refer
 to <u>reset the mobile Wi-Fi</u> to restore the mobile Wi-Fi to factory settings and log in to the web user
 interface again.
- For initial setup or after a reset, set a new login password for privacy and security (The longer the
 password, the stronger the protection). The character limit and composition rules for passwords are
 subject to software user interface prompts.

7.3 Manage DHCP settings

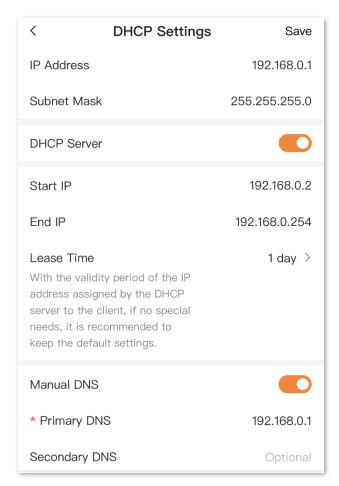
To access the page, <u>log in to the web user interface of the mobile Wi-Fi</u>, and navigate to **More** > **DHCP Settings**.

You can:

- Change the IP address and subnet mask of the mobile Wi-Fi.
- Change the DHCP server parameters of the mobile Wi-Fi.

The DHCP server can automatically assign IP address, subnet mask, gateway and other information to devices within the LAN. If you disable this function, you need to manually configure the IP address information on the device to access the internet. Do not disable the DHCP server function unless necessary.

Configure the DNS information assigned to devices.





If you have changed the LAN IP address of the mobile Wi-Fi, you can use the new IP address to log in to the web user interface of the mobile Wi-Fi.

Parameter description

Parameter	Description
IP Address	Specifies the LAN IP address of the mobile Wi-Fi, which is also the management IP address for logging in to the web user interface of the mobile Wi-Fi.
Subnet Mask	Specifies the subnet mask of the mobile Wi-Fi, which is used to identify the IP address range of the local area network.
DHCP Server	Specifies whether to enable the DHCP server function. Once enabled, the DHCP server automatically assigns internet parameters such as IP address, subnet mask and gateway address to the device. This function is recommended to be enabled.
Start IP	Specify the range of IP addresses that can be assigned to devices connected to the mobile Wi-Fi. The default range is 192.168.0.2 to 192.168.0.254.
End IP	It is available only when DHCP Server is enabled.
Lease Time	Specifies the valid duration of the IP address that is assigned to a device. After an IP address expires, the mobile Wi-Fi can assign it to any device. The default value is recommended. \$\times_{\text{TIP}}\$\$ It is available only when DHCP Server is enabled.
Manual DNS	Specifies whether to allocate another DNS address to the device. When it is disabled, the LAN IP address of the mobile Wi-Fi is used as the DNS address of the device. When it is enabled, Primary DNS must be set and Secondary DNS is optional. \$\sum_{\text{TIP}}\$ It is available only when DHCP Server is enabled.
Primary DNS	Specifies the primary DNS address of the mobile Wi-Fi, which is assigned to the devices. You can change it if necessary. Ensure that the primary DNS server is the IP address of the correct DNS server or DNS proxy. Otherwise, you may fail to access the internet. \$\times_{\text{TIP}}\$ It is available only when Manual DNS is enabled.

Parameter	Description	
	Specifies the secondary DNS address of the mobile Wi-Fi used to assign to the devices. It is an optional field and is left blank by default.	
Secondary DNS	Q _{TIP}	
	It is available only when Manual DNS is enabled.	

7.4 Perform ISP upgrade

You can update the ISP information to obtain the better user experience. When the compatibility problem of the ISP or the APN mismatch appears, you can try to use this function to solve the problem.

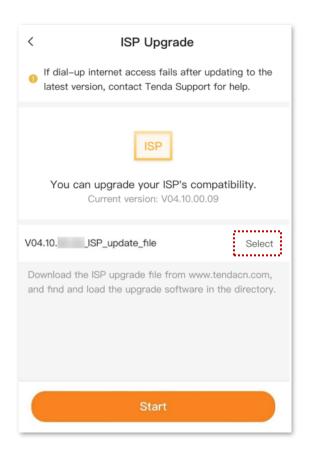


To prevent the mobile Wi-Fi from being damaged:

- Ensure that the update file is applicable to the mobile Wi-Fi.
- When you are updating the ISP information, do not power off the mobile Wi-Fi.

Procedure for performing ISP upgrade

- 1. Go to www.tendacn.com. Download an applicable ISP update file to your smartphone.
- 2. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > ISP Upgrade.
- **3.** Tap **Select**, and tap **Choose File**. Select and upload the ISP update file that has been downloaded in step **1**.
- 4. Tap **Start**. The following figure is for reference only.



---End

Reboot the mobile Wi-Fi to make the configuration to take effect. Log in to the web user interface of the mobile Wi-Fi again, you can check whether the upgrade is successful based on the **Current version** on the **ISP Upgrade** page.

7.5 Perform firmware upgrade

This function enables the mobile Wi-Fi to obtain the latest functions and more stable performance. The mobile Wi-Fi supports online upgrade and local upgrade.

7.5.1 Via online upgrade

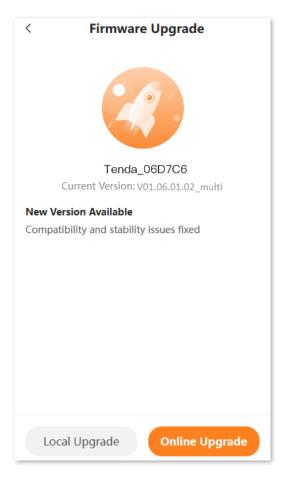
When the mobile Wi-Fi is connected to the internet, it auto-detects whether there is a new firmware and displays the detected information on the page. You can choose whether to upgrade to the latest firmware.

Procedure for performing online upgrade



To prevent damage to the mobile Wi-Fi, do not power it off during firmware upgrade.

- Log in to the web user interface of the mobile Wi-Fi, and navigate to More > Firmware Upgrade.
- 2. Wait until a new firmware version is detected (if any), and tap **Online Upgrade**. The following figure is for reference only.



3. Confirm the prompt information, and tap **Upgrade**.

---End

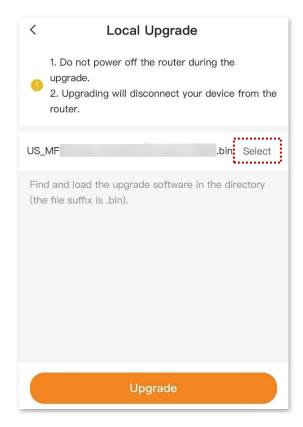
Wait for a moment until the reboot finishes. Log in to the web user interface of the mobile Wi-Fi again, you can check whether the upgrade is successful based on the **Software Version** on the <u>Device Information</u> page.

7.5.2 Via local upgrade



To prevent the mobile Wi-Fi from being damaged:

- Ensure that the firmware is applicable to the mobile Wi-Fi.
- When you are upgrading the firmware, do not power off the mobile Wi-Fi.
- **1.** Go to <u>www.tendacn.com</u>. Download an applicable firmware of the mobile Wi-Fi to your smartphone.
- 2. <u>Log in to the web user interface of the mobile Wi-Fi</u>, and navigate to **More** > **Firmware Upgrade**.
- 3. Tap Local Upgrade.
- **4.** Tap **Select**. Select and upload the firmware that has been downloaded to your smartphone in step **1**, and tap **Upgrade**.



5. Confirm the prompt information, and tap **Upgrade**.

---End

Wait for a moment until the reboot finishes. Log in to the web user interface of the mobile Wi-Fi again, you can check whether the upgrade is successful based on the **Software Version** on the <u>Device Information</u> page.

7.6 Reset and reboot

7.6.1 Reset

If you are uncertain about why the internet is inaccessible through the mobile Wi-Fi or you forgot the login password of the mobile Wi-Fi, you can reset the mobile Wi-Fi.

PNOTE

- Resetting the mobile Wi-Fi is not recommended unless no other solution is available for the current problem. It will clear all configurations and restore the mobile Wi-Fi to factory settings. You will need to reconfigure the mobile Wi-Fi after it is reset.
- Ensure that the power supply of the mobile Wi-Fi is normal when the mobile Wi-Fi is reset. Otherwise the mobile Wi-Fi could be damaged.

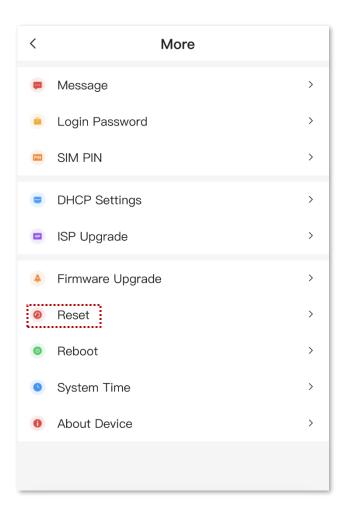
Reset the mobile Wi-Fi using the reset button

Remove the back cover of the mobile Wi-Fi, hold the reset button (**RESET**) using a sharp object for about 6 seconds, and then release it to reset the mobile Wi-Fi. The following figure is for reference only.



Reset the mobile Wi-Fi on the web user interface

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > Reset.
- 2. Tap Reset.



3. Confirm the prompt information, and tap **OK**.

---End

Wait for a moment until the reset finishes.

7.6.2 Reboot

If any parameter fails to take effect or the mobile Wi-Fi does not work properly, you can try rebooting the mobile Wi-Fi.

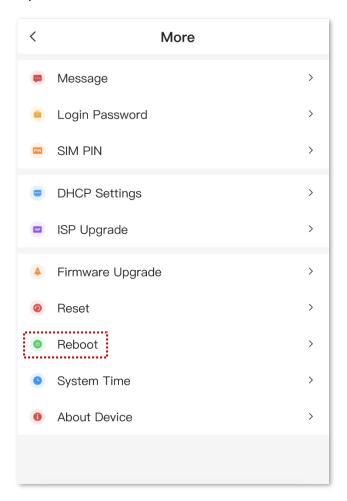


Rebooting the mobile Wi-Fi will disconnect all connections to the mobile Wi-Fi. Reboot the mobile Wi-Fi during leisure times.

Procedure for rebooting the mobile Wi-Fi

1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > Reboot.

Tap Reboot.



3. Confirm the prompt information, and tap **Reboot**.

---End

Wait for a moment until the reboot finishes.

7.7 Configure system time

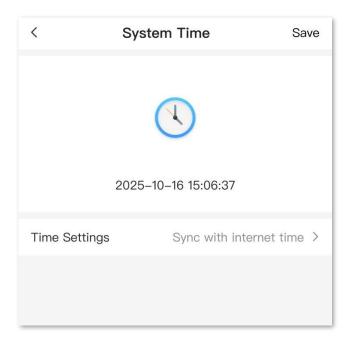
The functioning of functions based on time requires an accurate system time. The system time of the mobile Wi-Fi can be synchronized with the internet or local device. By default, it is synchronized with the internet.

7.7.1 Sync system time with the internet time

Under this mode, the mobile Wi-Fi will automatically sync its time with the internet time when it is connected to the internet.

Procedure for synchronizing system time with internet time

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > System Time.
- 2. Select Sync with internet time for Time Settings.
- 3. Tap Save.



---End

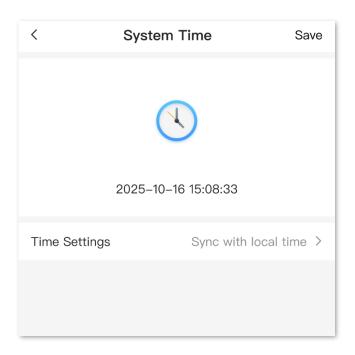
After the configuration is completed, you can refresh the page to check whether the system time of the mobile Wi-Fi is correct.

7.7.2 Sync system time with the local time

You can sync the system time of the mobile Wi-Fi with the device that is configuring the mobile Wi-Fi. Besides, you need to correct it every time after you reboot the mobile Wi-Fi to ensure the accuracy of system time.

Procedure for synchronizing system time with the local time

- 1. Log in to the web user interface of the mobile Wi-Fi, and navigate to More > System Time.
- 2. Select Sync with local time for Time Settings.
- 3. Tap Save.



---End

After the configuration is completed, you can refresh the page to check whether the system time of the mobile Wi-Fi is correct.

7.8 Check device information

7.8.1 Check basic information

To access the page, <u>log in to the web user interface of the mobile Wi-Fi</u>, and navigate to **More** > **About Device**.

You can check the basic information of the mobile Wi-Fi, including the product name, system time, online duration, software version, and so on.

< Device I	nformation
You can check the relevant information about 4G portable Wi-Fi.	
Basic Information	
Product Name	4G LTE Mobile Wi-Fi
System Time	2025–10–16 15:10:13
Duration	1hr7min14sec
Software Version	V01.01.01.10_multi
Hardware Version	V1.0

Parameter description

Parameter	Description
Product Name	Specifies the product name of the mobile Wi-Fi.
System Time	Specifies the system time of the mobile Wi-Fi.
Duration	Specifies operating time of the mobile Wi-Fi since it is powered on.
Software Version	Specifies the software version of the mobile Wi-Fi.
Hardware Version	Specifies the hardware version of the mobile Wi-Fi.

7.8.2 Check 3G/4G status

To access the page, <u>log in to the web user interface of the mobile Wi-Fi</u>, and navigate to **More** > **About Device**.

You can check the information of the SIM card and 3G/4G network.

< Device I	nformation
3G/4G	
SIM Card Status	Normal
Signal Strength	Excellent(-62dBm)
ISP	
Cellular Network	4G
WAN IP IPv4&v6 supported	10.9.18.167(IPV4)
Download Speed	0.00Kb/s
Band	LTE Band3
IMSI	
IMEI	
RSRP	
SINR	

Parameter description

Parameter	Description
SIM Card Status	Specifies the SIM card status inserted in the mobile Wi-Fi.
Signal Strength	Specifies the signal strength of 3G/4G mobile network, including Excellent , Good and Fair .
ISP	Specifies the ISP name of the SIM card.
Cellular Network	Specifies the current network type for internet access.
WAN IP	Specifies the IP address of the mobile Wi-Fi obtained from the ISP.
Download Speed	Specifies the download speed of the mobile Wi-Fi.
Band	Specifies the operating band upon which the Wi-Fi network operates.

Parameter	Description
IMSI	Specifies the International Mobile Subscriber Identity (IMSI) of the mobile Wi-Fi.
IMEI	Specifies the International Mobile Equipment Identity (IMEI) of the mobile Wi-Fi.
RSRP	Specifies the Reference Signal Received Power (RSRP) of the mobile Wi-Fi.
SINR	Specifies the Signal to Interference plus Noise Ratio of the mobile Wi-Fi. The larger the number, the stronger the signal.

Appendix

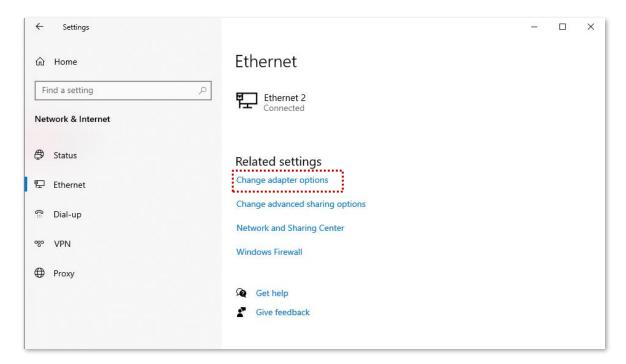
A.1 Configure the computer to obtain an IPv4 address automatically

Windows 10 is used for illustration here.

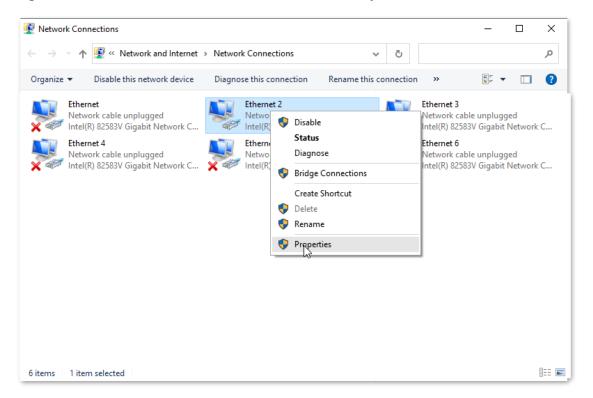
1. Click in the upper right corner of the desktop and choose Network & Internet settings.



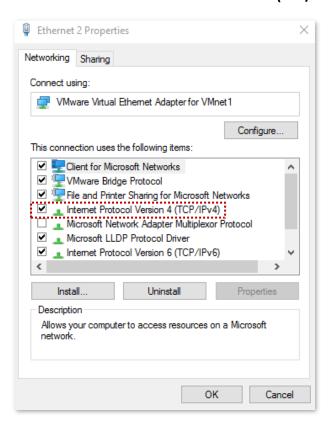
2. Click Change adapter options.



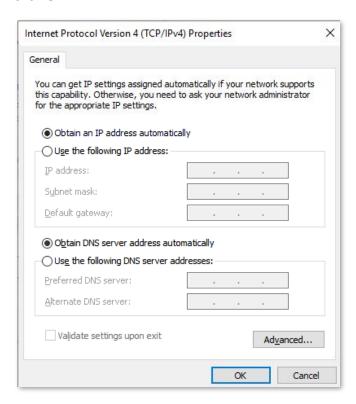
3. Right-click on the connection in use, and then click **Properties**.



Double-click Internet Protocol Version 4 (TCP/IPv4).



5. Select Obtain an IP address automatically and Obtain DNS server address automatically, and click OK.



6. Click **OK** in the **Ethernet Properties** window.

---End

A.2 Acronyms and Abbreviations

Acronym and Abbreviation	Full Spelling
AES	Advanced Encryption Standard
APN	Access Point Name
СНАР	Challenge Handshake Authentication Protocol
DHCP	Dynamic Host Configuration Protocol
ID	Identity Document
IMEI	International Mobile Equipment Identity
IMSI	International Mobile Subscriber Identity
IP	Internet Protocol
IPv4	Internet Protocol Version 4
IPv6	Internet Protocol Version 6
ISP	Internet Service Provider
LAN	Local Area Network
LTE	Long Term Evolution
MAC	Medium Access Control
PAP	Password Authentication Protocol
PDP	Packet Data Protocol
PIN	Personal Identification Number
RSRP	Reference Signal Received Power
RSRQ	Reference Signal Received Quality
RSSI	Received Signal Strength Indicator

Acronym and Abbreviation	Full Spelling
SIM	Subscriber Identity Module
SINR	Signal to Interference plus Noise Ratio
SMS	Short Message Service
SOHO	Small Office and Home Office
SSID	Service Set Identifier
ТСР	Transmission Control Protocol
UI	User Interface
USB	Universal Serial Bus
WPA	Wi-Fi Protected Access
WPA-PSK	WPA-Preshared Key